

## Feedback Report for DV for frontline workers at Tamworth - 2016

### Feedback from the end of course evaluation form

		Course feedback	Percentage
<b>No. of participants</b>		7	
<b>Length in days</b>		1	
<b>No. of completed evaluations</b>		7	100%
<b>Expectation?</b>	<b>Yes</b>	<b>5</b>	<b>71%</b>
	Partly	2	29%
	No	0	0%
<b>Level of training</b>	Too High	0	0%
	<b>Just Right</b>	<b>6</b>	<b>86%</b>
	Too Low	1	14%
<b>Facilitators Attitude - Poor</b>	1	0	0%
	2	0	0%
<b>Okay</b>	3	0	0%
	<b>4</b>	<b>1</b>	<b>14%</b>
<b>Great</b>	<b>5</b>	<b>6</b>	<b>86%</b>
<b>Facilitators Knowledge - Poor</b>	1	0	0%
	2	0	0%
<b>Okay</b>	3	0	0%
	<b>4</b>	<b>1</b>	<b>14%</b>
<b>Great</b>	<b>5</b>	<b>6</b>	<b>86%</b>
<b>Way the workshop was run - Poor</b>	1	0	0%
	2	0	0%
<b>Okay</b>	3	1	14%
	<b>4</b>	<b>1</b>	<b>14%</b>
<b>Great</b>	<b>5</b>	<b>5</b>	<b>71%</b>
<b>Handouts</b>	Not enough	1	14%
	Ok	1	14%
	<b>very useful</b>	<b>5</b>	<b>71%</b>

### Key outcomes

- 71% of participants thought the workshop *achieved what they expected*.
- 86% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 85% of participants reported the way the course was run was *very good to great*
- 71% of participants who completed evaluations reported the handouts were very useful

## **Qualitative feedback**

### **Has the training program covered what you expected? If partly or no, why?**

- Still educational and interesting

### **What topic/issue has been the most important for you?**

- All content was very informative
- Conversations to be had and how; multisensory
- Client videos were powerful recognised range of DV tactics and its serious impact on women
- Practical skills of engagement
- Tools to use in engagement with families experiencing DV

### **What topic/ issue has been the least important for you?**

- NA
- Afternoon session was more beneficial than morning

### **What impact will this training have on your work?**

- Openly aware, comfortable to have further conversations and how; tools to use
- It is always inspiring to do training and learn and refresh. Helps to relook at cases and clients from different perspectives
- I was given some strategies I intend to use
- A great opportunity to learn tools to use to work with families to address DV and risk/ safety issues for children
- I will be more empowered and confident when speaking to people about this issue

### **Any other comments about the training course**

- I know it's difficult to pitch to people in very different job roles
- Thankyou \* 3
- Some handouts appear to be dated
- Many thanks, really informative session on DV