

## Feedback Report for DV for frontline workers at Maitland- 2016

### Feedback from the end of course evaluation form

		Course feedback	Percentage
<b>No. of participants</b>		8	
<b>Length in days</b>		1	
<b>No. of completed evaluations</b>		8	100%
<b>Expectation?</b>	<b>Yes</b>	7	<b>88%</b>
	Partly	1	13%
	No	0	0%
<b>Level of training</b>	Too High	0	0%
	<b>Just Right</b>	8	<b>100%</b>
	Too Low	0	0%
<b>Facilitators Attitude - Poor</b>	1	0	0%
	2	0	0%
<b>Okay</b>	3	0	0%
	<b>4</b>	2	<b>25%</b>
<b>Great</b>	<b>5</b>	6	<b>75%</b>
<b>Facilitators Knowledge - Poor</b>	1	0	0%
	2	0	0%
<b>Okay</b>	3	0	0%
	<b>4</b>	0	0%
<b>Great</b>	<b>5</b>	8	100%
<b>Way the workshop was run - Poor</b>	1	0	0%
	2	0	0%
<b>Okay</b>	3	0	0%
	<b>4</b>	1	13%
<b>Great</b>	<b>5</b>	7	88%
<b>Handouts</b>	Not enough	0	0%
	Ok	2	25%
	<b>very useful</b>	6	75%

### Key outcomes

- 88% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 75% of participants who completed evaluations reported the handouts were very useful

## **Qualitative feedback**

### **Has the training program covered what you expected? If partly or no, why?**

- I did not know what to expect

### **What topic/issue has been the most important for you?**

- All course content was extremely important
- Considering responses and resistance
- Women's resistance – cutting edge – great way to look at DV
- Practical advice for use in the field with clients
- Response based approach
- How to recognise a woman's resistance
- The examples of different types of DV

### **What topic/ issue has been the least important for you?**

- All important
- Found the course all very useful
- Some aspects of the training did not apply to my job role

### **What impact will this training have on your work?**

- Greater understanding of DV
- Better understanding of DV from a men's perspective
- I want FACS to implement a DV screening tool
- Greater ability to assist clients and families I work with
- It will change working role and the way I deal with DV relationships
- Great background and practical knowledge to help in understanding/ helping clients
- Has made me more aware of what DV looks like

### **Any other comments about the training course**

- Thank you very interesting and valuable
- It was disappointing that only two child protection CWs attended this training