

Feedback Report for DV for frontline workers at Tamworth - 2016

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		9	
Length in days		1	
No. of completed evaluations		8	89%
Expectation?	Yes	8	100%
	Partly	0	0%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	8	100%
	Too Low	0	0%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	1	12%
Great	5	7	88%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	0	0%
Great	5	8	100%
Way the workshop was run - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	1	12%
Great	5	7	88%
Handouts	Not enough	0	0%
	Ok	1	12%
	very useful	7	88%

Key outcomes

- 100% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 88% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

What topic/issue has been the most important for you?

- Response based approach – particularly resistance concept * 2
- Learning the different factors of DV; understanding that some men can change their behaviour
- All definitions of DV and explanation of family violence and the different perspectives
- The different forms of DV, children in the presence of DV
- Good practical tools that I can use in practice
- I like the men's groupwork DVD
- I think all the topics were useful and important to my role

What topic/ issue has been the least important for you?

- All content was important and should be discussed
- n/a
- Risk assessment – the tool was not appropriate for our service
- All have been important
- I did feel that it was really well suited to CS and Housing

What impact will this training have on your work?

- Different approach to questioning why
- More knowledge
- It can be related to day-to-day attributes
- Allowed me to recognise what assistance the victim has used to inform resistance
- Knowing that every DV situation will need a different approach
- It has furthered my knowledge and given me practical tools to use in my daily work and future work
- Opened up my perceptions of domestic violence and will help me if I have clients in that situation

Any other comments about the training course

- Overall very well delivered by a knowledgeable presenter
- Thankyou * 2
- Good mixture of workbook, group discussions and DVD to educate and structure the day well
- Well-presented and most interesting