

**Feedback Report for Effective Group Leadership – Dubbo
 7-9 March & 18-19 April 2016**

Feedback from the end of course evaluation form

		Block 1		Block 2		
		Course feedback	Percentage	Course feedback	Percentage	
No. of participants		11		10		
Length in days		3		2		
No. of completed evaluations		11	100%	7	70%	
Expectation?	Yes	11	100%	7	100%	
	Partly	0	0%	0	0%	
	No	0	0%	0	0%	
Level of training	Too High	0	0%	0	0%	
	Just Right	11	100%	7	100%	
	Too Low	0	0%	0	0%	
Facilitators Attitude - Poor	1	0	0%	0	0%	
	2	0	0%	0	0%	
	Okay	3	1	9%	0	0%
	4	2	18%	2	29%	
	Great	5	8	73%	5	71%
Facilitators Knowledge - Poor	1	0	0%	0	0%	
	2	0	0%	0	0%	
	Okay	3	0	0%	1	14%
	4	0	0%	1	14%	
	Great	5	11	100%	5	71%
Way the workshop was run - Poor	1	0	0%	0	0%	
	2	0	0%	0	0%	
	Okay	3	0	0%	0	0%
	4	3	27%	3	43%	
	Great	5	8	73%	4	57%
Handouts	Not enough	0	0%	0	0%	
	Ok	3	27%	3	43%	
	very useful	8	73%	4	57%	

Key outcomes for day 1

- 100% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 91% of participants reported the facilitator’s attitude was *very good to great*.
- 100% of participants reported the facilitator’s knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 73% of participants who completed evaluations reported the handouts were very useful

Key outcomes for day 2

- 100% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 86% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 57% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback for day 1

Has the training program covered what you expected? If partly or no, why?

- Sometimes over my head
- Room was freezing

What topic/issue has been the most important for you?

- Dynamics * 2
- Different learning styles, roles used in groups
- Strategic questions
- Kurt Lewin's equilibrium concept
- Interventions, strategic questions
- Running/ operating the group; ANEC; strategic questions; power of pictures; techniques/ tools for participation; focal conflict model
- Photo imagery * 2
- Focal conflict model
- Dynamics and focal conflict model, learning styles and refreshing of theorists

What topic/ issue has been the least important for you?

- Nil.
- Using strength cards
- All of it was important and relevant

What impact will this training have on your work?

- More confident, understanding purpose and relating to connecting group together through activities, not so much content
- Enables me to run groups smoothly
- I will start running groups and having skills to build on to do it effectively
- Confidence boosting
- Immediate application – strategic questions
- Beneficial hopefully – time will tell
- It has given me lots of ideas; useful ways to deal with conflict and how to have great structure and improvement
- Massive impact, thank you
- Great impact – clearer, smoother groups will be run

Any other comments about the training course

- Aware of use of words, strategic questions – examples – this was fantastic – thank you
- Very informative
- Liked – references to theory and authors & history of theory – development
- Good flow – higher level concepts might have been presented at times of day when people had greater energy levels
- Smaller groups would improve the learning, large groups is limited for sharing by members. Members need relevant quals to attend.
- Keen to learn more and deepen my practice – thank you
- More practical activities would be great

- Thankyou

Qualitative feedback for day 2

Has the training program covered what you expected? If partly or no, why?

What topic/issue has been the most important for you?

- Group dynamics – theories and ideas
- Conflict resolution – dynamics
- Photo language
- Conflict management
- Conflict resolutions; group processes
- Dynamics, practical group; conflict ,management
- Support, listening and doing our own groups

What topic/ issue has been the least important for you?

- Theoretical conflict management and FC model on day 5 didn't work especially well for me * 2
- All very relevant
- Forget

What impact will this training have on your work?

- Provided some insight into group dynamics and its management
- Allowed me to further build and develop the skills I already have
- Confidence and empowering me with skills and feedback to develop in group work
- More confidence * 2
- Good; more ideas to share and use

Any other comments about the training course

- Productive, practical and useful
- Fantastic – highly recommended!!!
- The manual is a great resource to have for later * 2
- Great to see everyone's ideas – 30 mins goes quick
- Many thanks for taking time to train us
- Excellent
- Thanks