

Feedback Report for Working with men's responses to conflict and domestic violence at Parramatta - 2016

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		36	
Length in days		1	
No. of completed evaluations		34	96%
Expectation?	Yes	29	85%
	Partly	5	15%
	No	0	0%
Level of training	Too High	2	6%
	Just Right	32	94%
	Too Low	0	0%
Facilitators Attitude - Poor	1	0	0%
	2	1	3%
	Okay	3	0%
	4	14	41%
	Great	5	56%
Facilitators Knowledge - Poor	1	0	0%
	2	1	3%
	Okay	3	0%
	4	10	29%
	Great	5	68%
Way the workshop was run - Poor	1	4	0%
	2	14	0%
	Okay	4	12%
	4	14	41%
	Great	5	47%
Handouts	Not enough	1	3%
	Ok	11	32%
	very useful	22	65%

Key outcomes

- 85% of participants thought the workshop *achieved what they expected*.
- 94% of the participants thought the workshop was pitched at the right level.
- 97% of participants reported the facilitator's attitude was *very good to great*.
- 97% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 88% of participants reported the way the course was run was *very good to great*
- 65% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

- Some strategies with discussed, some not practically possible for our clients
- We did not discuss a lot how to bring the subject up with a client

What topic/issue has been the most important for you?

- Visualising anger of perpetrator; tools
- Very practical, lots to take away for frontline staff!
- The tools and generativity
- Tools when working with men
- Practical tools
- Coke Bottle
- Tool for engaging men – being a faith builder, relevance and honest and direct. It is applicable with not just men but all clients.
- All of them
- Tools to use
- Useful anger management tools but these are not just for men but useful for working with teenage girls and boys!
- Tools for discussion with men
- The three circles and the idea of externalising * 3
- Externalising the issue so they can see the situation better
- Tools to use with clients
- All
- Tangible tools to use with perpetrators
- Men's responses to the tools or scenarios used
- Tools/ role-plays exercises
- All of them skills and tools
- Tools
- Difference between anger management and domestic violence
- Control influence and coke bottle
- Externalisation tools
- Tools to use with men using family violence
- Anger control
- Practical tools to assist men when externalising their feelings then turning that into something they can internalise
- ANEC
- Practical tools, all of them
- Working with DV men; how to identify the issues

What topic/ issue has been the least important for you?

- Respectful relationship education; the importance of empathy
- None, all good
- All topics are important
- N/A * 5
- The drawn out talking about topics
- Nil * 3
- Perpetuating stereotypes – men as protectors – men bottle up emotions – this arguably contributes to problematic gender norms rather than challenging them.
- None
- Generativity
- N/A

- All interesting

What impact will this training have on your work?

- Better engagement with clients; more knowledge of client's perspectives as a protector of his family.
- Will use tools
- I plan to use a number of the tools. I feel more confident working with men.
- More confident in discussing DV with men without feelings of blame and ruining rapport with client.
- Broadened my knowledge and skills when working with men and violence
- I will be able to apply practical tools when talking with clients about DV
- Very useful
- I will attempt to use some tools; I will stop and reflect on personal; assumptions etc
- It will assist in discussing anger with clients
- Useful tools for anger management but not DFV. DFV is characterised by coercion/ control and gender inequality. Anger management is not a way to address DFV! See latest research from WHO and White Ribbon Canada etc
- Provides practical communication tools
- It raises a question in me, am I going to treat my clients as perpetrators of dv, can we use the same with mothers?
- Very helpful * 2
- I will be putting into practice the knowledge and skills gained
- Given me food for thought
- Better understanding of working with men and violence
- Better understanding
- I will definitely use them with my clients
- Moderate
- Educating men regarding violence
- Tools I can use in the future
- I will be using more tools when challenging or motivating clients and create options now in opening up difficult conversations
- More sensitive about men's behaviours
- I now have more tools and an in-depth understanding of men and what motivates them
- Practical tools to use in conversations to gain further insight and understanding and build ways to question assumptions
- How to approach men the right way think about tools to use with clients
- Practical tools, very much

Any other comments about the training course

- Thanks, helpful in filling the gap between theoretical knowledge and practice.
- Very lively great discussion techniques; I didn't like the comments about 'yes, but'. Participants using critical thinking is an important part of practice.
- Excellent training
- More interactive
- Too many people in the group
- Thank-you and keep it up
- Nil * 2
- Thank you
- A lot of dialogue and stretching out topics for a long time. Not even facilitation b/w facilitators
- I also liked that you continued to encourage curious behaviours
- Great course