

## Feedback Report for DV for frontline workers at Newcastle - 2016

### Feedback from the end of course evaluation form

|  |                    | Course feedback | Percentage  |
|--|--------------------|-----------------|-------------|
| <b>No. of participants</b>             |                    | 15              |             |
| <b>Length in days</b>                  |                    | 1               |             |
| <b>No. of completed evaluations</b>    |                    | 11              | 73%         |
| <b>Expectation?</b>                    | <b>Yes</b>         | <b>11</b>       | <b>92%</b>  |
|  | Partly             | 1               | 8%          |
|  | No                 | 0               | 0%          |
| <b>Level of training</b>               | Too High           | 0               | 0%          |
|  | <b>Just Right</b>  | <b>12</b>       | <b>100%</b> |
|  | Too Low            | 0               | 0%          |
| <b>Facilitators Attitude - Poor</b>    | 1                  | 0               | 0%          |
|  | 2                  | 0               | 0%          |
| <b>Okay</b>                            | 3                  | 1               | 8%          |
|  | <b>4</b>           | <b>3</b>        | <b>25%</b>  |
| <b>Great</b>                           | <b>5</b>           | <b>8</b>        | <b>67%</b>  |
| <b>Facilitators Knowledge - Poor</b>   | 1                  | 0               | 0%          |
|  | 2                  | 0               | 0%          |
| <b>Okay</b>                            | 3                  | 1               | 8%          |
|  | <b>4</b>           | <b>0</b>        | <b>0%</b>   |
| <b>Great</b>                           | <b>5</b>           | <b>11</b>       | <b>92%</b>  |
| <b>Way the workshop was run - Poor</b> | 1                  | 0               | 0%          |
|  | 2                  | 0               | 0%          |
| <b>Okay</b>                            | 3                  | 1               | 8%          |
|  | <b>4</b>           | <b>4</b>        | <b>33%</b>  |
| <b>Great</b>                           | <b>5</b>           | <b>7</b>        | <b>58%</b>  |
| <b>Handouts</b>                        | Not enough         | 0               | 0%          |
|  | Ok                 | 5               | 42%         |
|  | <b>very useful</b> | <b>7</b>        | <b>58%</b>  |

### Key outcomes

- 92% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 92% of participants reported the facilitator's attitude was *very good to great*.
- 92% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 92% of participants reported the way the course was run was *very good to great*
- 58% of participants who completed evaluations reported the handouts were very useful

## **Qualitative feedback**

**Has the training program covered what you expected? If partly or no, why?**

- 

**What topic/issue has been the most important for you?**

- Discussions with other agencies and the way they work
- Unpacking what DV is
- Challenging my stereotypes
- Examples and experiences and application of theory
- How to respond when you identify FV is present
- Listening to personal stories
- Broad range of subjects/ topics
- All information is important – lots to think about
- All topics were relevant
- What violence looks like
- Information on Aboriginal communities and tools to use when discussing DV

**What topic/ issue has been the least important for you?**

- Not sure, it was all good
- None – all relevant \* 2
- None
- It was all important
- I found all of it helpful
- Definitions and examples of DV

**What impact will this training have on your work?**

- A broader understanding
- A big impact
- It challenged my useless judgemental approach to women who find it difficult to leave abusive relationships especially when children are involved
- A broader understanding
- Significant impact – I will change my practice as a result of things I have learnt today
- Talk to people about ways of supporting a challenging behaviour client to staff
- Yes working with vulnerable families
- Lots of information to take back and share
- A large impact on my understanding of the issue
- More knowledge working with male perpetrators

**Any other comments about the training course**

- Excellent
- I feel this course should have more information on how to get out of domestic violent relationship[s and different resources
- It has helped me to reflect professionally and personally
- Great facilitator
- There is a lot of information in the workbook not discussed. It would be better to have it over 2 days to allow more content to be discussed. Plenty of opportunities for discussion.