

Feedback Report for DV for frontline workers at Newcastle - 2016

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		15	
Length in days		1	
No. of completed evaluations		11	73%
Expectation?	Yes	9	82%
	Partly	2	18%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	10	91%
	Too Low	1	9%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	2	18%
Great	5	9	82%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	2	18%
Great	5	9	82%
Way the workshop was run - Poor	1	0	0%
	2	0	0%
Okay	3	1	9%
	4	4	36%
Great	5	6	55%
Handouts	Not enough	0	0%
	Ok	5	45%
	very useful	6	55%

Key outcomes

- 82% of participants thought the workshop *achieved what they expected*.
- 91% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 91% of participants reported the way the course was run was *very good to great*
- 55% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

- It wasn't useful, mostly provided overview

What topic/issue has been the most important for you?

- Response based practice and resistance – behaviour - choices
- Knowledge of men's behaviour change programs and how they work. Knowing that funding will be given to this
- The overall training allowed for ongoing guidance within DV
- Good definitions of DV; some strategies for men who use violence
- Definitions of DV
- Myths about DV
- What actually qualifies as DV; resources available for those effected by DV
- Clarifying the definitions and strategies to assist

What topic/ issue has been the least important for you?

- Mandatory reporting as I already had a good knowledge
- n/a
- Mandatory reporting – appears utterly pointless. The system in my opinion doesn't work due to capacity.
- Types of DV
- Assessment process
- The AVO context is not relevant to disabilities

What impact will this training have on your work?

- It will improve my knowledge and skill base on DV and how to help manage it
- I have more awareness of language use to speak to victims and violence users
- Reframing – response based approach
- It will open up more discussions with clients
- Not much, clients with disabilities would be very difficult to be apply these techniques to.
- Probably not due to the level of disability of the clients.

Any other comments about the training course

- It was good
- More discussion/ resources around local referral options for violent uses would have been helpful
- Too many small group discussions
- Student material excessive – could be 1/3 size with relevant info and current research. DV Clearing House is now ANROWS. It could include state wide action plan against FDV and DVSAT
- It has a lot of potential – if the course remains awareness orientated, it should be aimed at a more public audience

be