

## Feedback Report for Effective Group Leadership – Newcastle - 2016

### Feedback from the end of course evaluation form

		Course feedback	Percentage
<b>No. of participants</b>		5	
<b>Length in days</b>		1	
<b>No. of completed evaluations</b>		5	80%
<b>Expectation?</b>	<b>Yes</b>	4	100%
	Partly	0	0%
	No	0	0%
<b>Level of training</b>	Too High	0	0%
	<b>Just Right</b>	4	100%
	Too Low	0	6%
<b>Facilitators Attitude - Poor</b>	1	0	0%
	2	0	0%
<b>Okay</b>	3	0	0%
	4	0	0%
<b>Great</b>	5	4	100%
<b>Facilitators Knowledge - Poor</b>	1	0	0%
	2	0	0%
<b>Okay</b>	3	0	0%
	4	0	0%
<b>Great</b>	5	4	100%
<b>Way the workshop was run - Poor</b>	1	0	0%
	2	0	0%
<b>Okay</b>	3	0	0%
	4	0	0%
<b>Great</b>	5	4	100%
<b>Handouts</b>	Not enough	0	0%
	Ok	2	50%
	<b>very useful</b>	2	50%

### Key outcomes

- 100% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 50% of participants who completed evaluations reported the handouts were very useful

## Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

What topic/issue has been the most important for you?

- The nuts and bolts of good group work facilitation.
- Exercises that invite autonomous interactions and choice making
- Groupwork practical examples
- Sharing/ magic of learning; continuum

What topic/ issue has been the least important for you?

- Working from a trauma informed perspective
- Nothing
- All will have importance over time

What impact will this training have on your work?

- Can't wait to implement group work in refuge setting
- I'll slow down and invite participation
- Implement everything
- The course has given me the confidence to continue with group work

Any other comments about the training course

- Fabulous... Thankyou...
- Great... thanks
- Can I do the 6-day course too?
- I was feeling pretty *stale* in my groups before the workshop. Thankyou for giving me the *want* to continue