

Feedback Report for Occasional Counsellor - Hobart - 2016

Feedback from the end of course evaluation form

		Course feedback	Percentage	
No. of participants		22		
Length in days		1		
No. of completed evaluations		19	86%	
Expectation?	Yes	17	89%	
	Partly	2	11%	
	No	0	0%	
Level of training	Too High	0	0%	
	Just Right	19	100%	
	Too Low	0	0%	
Facilitators Attitude - Poor	1	0	0%	
	2	0	0%	
	Okay	3	0%	
	4	3	16%	
	Great	5	84%	
Facilitators Knowledge - Poor	1	0	0%	
	2	0	0%	
	Okay	3	0%	
	4	2	11%	
	Great	5	17	89%
Way the workshop was run - Poor	1	0	0%	
	2	0	0%	
	Okay	3	1	5%
	4	4	21%	
	Great	5	14	74%
Handouts	Not enough	0	0%	
	Ok	6	32%	
	very useful	13	68%	

Key outcomes

- 89% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 95% of participants reported the way the course was run was *very good to great*
- 68% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

- I expected more clear steps on the counselling process

What topic/issue has been the most important for you?

- Boundaries and Strategies
- Boundaries and feeling/helping conversations
- Self-care
- Self-care and boundaries
- Skills of the helper and boundaries
- Drawing boundaries
- Self-care and learning when to pull back
- Self-care
- Self-care
- Sensitive questioning- boundaries
- Empathy
- All topics
- All of them
- Feeling/thinking questions
- Thinking about tone of voice and language
- Self-care, boundaries and understanding
- Thinking conversations

What topic/ issue has been the least important for you?

- All were relevant
- Can't think of any
- All were relevant to me and very helpful
- I enjoyed all topics
- All were very informative
- Self-care as I've got that covered!
- NIL
- Self-care
- All were important

What impact will this training have on your work?

- Will aid in being more reflective regarding the topics above
- Will give me more clarity and understanding to be a better chaplain
- Create better boundaries of responsibility
- Focus and direction
- Being mindful of boundaries
- It has given me skills to do my work more passionately
- It reinforced what I knew whilst helped me to look at things from different perspectives
- I liked the thinking VS feeling language
- I learned some new information and tips that I can use
- Very important and hopefully lasting
- Increased reflection and use of simple techniques and language
- A true impact, to rethink interactions with clients and reframe questions in a thinking rather than feeling context
- More self-awareness
- More awareness of boundaries when working in the industry

Any other comments about the training course

- I found interaction with other participants to be very encouraging and worthwhile
- I like how David structured training, particularly In the beginning when he talked to each participant to gage the understanding and needs
- It was very enjoyable and informative
- I would like to do Day 2!
- Thanks, A great experience
- Very enjoyable
- It was great