

Feedback Report for Working with men's responses to conflict and domestic violence at Lewisham 2016

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		15	
Length in days		1	
No. of completed evaluations		15	100%
Expectation?	Yes	15	100%
	Partly	0	0%
	No	0	0%
Level of training	Too High	1	7%
	Just Right	14	93%
	Too Low	0	0%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	1	7%
	Great	5	14
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	0	0%
	Great	5	15
Way the workshop was run - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	1	7%
	Great	5	14
Handouts	Not enough	0	0%
	Ok	3	20%
	very useful	12	80%

Key outcomes

- 100% of participants thought the workshop *achieved what they expected*.
- 93% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 80% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

What topic/issue has been the most important for you?

- Different ways to engage men to address violence
- Practical exercises that we can use on the phone because they are simple yet effective
- Exercises
- All of it: therapeutic themes, clinical questioning, detailed examples, negotiation not assumption
- Having counsellors feel confident to do this work rather than feeling frustrated that they can't move the situation
- Interventions to use when working with men's responses to conflict/DV
- Externalising tools
- All important, particularly tools-case examples about how to use tools. Really loved protector/controlling/abusive
- Tools for use in conversations with clients
- Strategies to use
- How to shift someone's thinking, language to use
- The distinction between different levels of exercise of power in family relationships
- Strategies
- Exercises: crossing the line; control, influence and letting go; 'word' tools
- Engaging men with controlling behaviour

What topic/ issue has been the least important for you?

- Found them all interesting and relevant
- All was important
- None
- None
- It was all hugely relevant
- All great
- I thought it was all relevant

What impact will this training have on your work?

- Have a broader approach to addressing men who use violence
- Feeling more confident to handle difficult callers and hopefully making a slight shift or change
- Great impact, really found it so helpful and informative
- 100% impact, exactly what I needed to learn
- I think we now have tools to feel we are actually working with these men not just not colluding
- Improve my interventions and style of working with men
- I will begin using externalising tools, particularly words to focus conversation
- Being direct is ok- it's often needed. Giving choices and checking in "is this ok, would you be prepared to try this"
- Will use new language and approaches
- Perspective changing and behaviour change
- A lot- has given me tools
- I work with Parentline and also within the court diversion stream with mandated clients with violent backgrounds.
- New ways of challenging men that are violent
- Provided me with more tools to use with parents
- More ideas when working with men to ensure engagement without colluding

Any other comments about the training course

- Really enjoyed mix of practical ideas and theoretical base
- Loved the live roleplays
- Brilliant, thank you
- Fabulous, thanks
- Andrew- what wonderful knowledge, I love the way you can ad-lib scenarios on the spot.
Thank you, I learnt a lot from a passionate presenter
- Thank you!
- Very interesting- thank you!
- Many thanks