

## Feedback Report for Assessing for Parenting Capacity at Tuggeranong, ACT - 2017

### Feedback from the end of course evaluation form

		Course feedback	Percentage
<b>No. of participants</b>		22	
<b>Length in days</b>		1	
<b>No. of completed evaluations</b>		21	
<b>Expectation?</b>	<b>Yes</b>	19	90%
	Partly	2	10%
	No	0	0%
<b>Level of training</b>	Too High	0	0%
	<b>Just Right</b>	21	100%
	Too Low	0	0%
<b>Facilitators Attitude - Poor</b>	1	0	0%
	2	0	0%
	<b>Okay</b>	3	14%
	<b>4</b>	2	10%
	<b>Great</b>	5	16%
<b>Facilitators Knowledge - Poor</b>	1	0	0%
	2	0	0%
	<b>Okay</b>	3	10%
	<b>4</b>	2	10%
	<b>Great</b>	5	17%
<b>Way the workshop was run - Poor</b>	1	0	0%
	2	0	0%
	<b>Okay</b>	3	15%
	<b>4</b>	4	19%
	<b>Great</b>	5	16%
<b>Handouts</b>	Not enough	0	0%
	Ok	0	33%
	<b>very useful</b>	3	67%

### Key outcomes

- 90% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 86% of participants reported the facilitator's attitude was *very good to great*.
- 91% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 95% of participants reported the way the course was run was *very good to great*
- 67% of participants who completed evaluations reported the handouts were very useful

## **Qualitative feedback**

### **Has the training program covered what you expected? If partly or no, why?**

- Didn't clearly go through Assessment

### **What topic/issue has been the most important for you?**

- Report writing, language to use and personal opinions, interviewing techniques and questions
- All of it but interviewing to gain more historical information
- All of it
- Recording notes
- What to look for, relating traits, recording
- Interviews
- Report writing
- When writing case/reports and reports, don't use advise
- Having difficult conversations
- Interviewing
- When writing case notes and reports
- Language interviews
- Report writing
- All
- How to ask questions, report writing
- Learning not to use advise in case reports
- Breakdown of ins and outs of parenting assessments
- Seeing the factors that go into an assessment

### **What topic/ issue has been the least important for you?**

- None x3
- Nil- all interesting
- All was relevant
- Assessing for parenting capacity
- Interviewing skills
- Interviewing
- N/A
- Interviewing as we don't do much
- Interviewing

### **What impact will this training have on your work?**

- Positive
- Increased capacity to use interviewing skills, understanding of structure, positive purpose, importance of questions
- I'm going to review my case management style, there's always room to grow
- More informed and detailed
- I will be more mindful of my own values etc when working with clients, I will be more confident with interviews/reviews
- Change thinking
- More concise report writing, listening better
- Gave me a lot to think about
- Concreted knowledge
- Good resource
- Update skills and knowledge
- Reports
- A lot I hope
- To assist client through CYPS parenting assessment process
- I'll keep asking the hard questions

**Any other comments about the training course**

- Board was difficult to see, PowerPoint would have been better (understand due to poor sunlight)
- Great, thanks
- Thanks
- Stimulating and highly relevant, discuss skills which can be used in a variety of roles
- Thank you for the nice vegan lunch
- Room lighting was bad, hard to see overheads
- Thank you x3
- Thank you, enjoyed
- Good teacher, thank you