

Feedback Report for Young people and group work - Canberra, 24-25th August (2 DAY) 2017

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		13	
Length in days		2	
No. of completed evaluations		13	
Expectation?	Yes	9	69%
	Partly	4	31%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	13	100%
	Too Low	0	0%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	2	15%
Great	5	11	85%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	1	8%
Great	5	12	92%
Way the workshop was run - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	5	38%
Great	5	8	62%
Handouts	Not enough	0	0%
	Ok	6	46%
	very useful	7	54%

Key outcomes

- 69% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 54% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

- Partly, because its a mixture of unexpected and expected
- Expected more about different types of groups, how to bring up and how to calm down etc
- maybe expected more games
- Expected more theory- but this was incorporated into activities

What topic/issue has been the most important for you?

- Adjusting your plans to meet your group that turns up on the day, great activity ideas
- New aspects that Z and I can use to extend our work, like questions and scaling
- Rules, "contract, the practicality of the activities
- Activities
- Practical tools to use with young people, focus on "engagement" or job, not young person's job
- Engagement and what it is, how to do it- it is our role not the young person
- engagement, activities
- All of it
- Continuous engagement- how to?
- Engagement, I see this as the critical element of my work
- General engagement strategies; mutual respect
- Visual communication
- How to connect and create sense of relationship within the group. Incorporating content into the process

What topic/ issue has been the least important for you?

- Engagement
- Nothing, all relevant
- N/A all have been relevant
- Nil
- Rules- we already usually do safe space discussion with participants but it was good to refresh how to do this in a collaborative way

What impact will this training have on your work?

- Enrichment, new perspectives
- Inspiration to put into my groups
- I will use some of the activities
- Have more tools to engage with young people
- Looking forward to implementing tools and future thinking with team re: engagement
- I love being able to take a lot of practical tools away
- Has made me re-think group content and engagement
- Program facilitating, participation, workshops, how to engage and keep them engaged
- Significant. I intend to incorporate it into my work
- I have more ideas and confidence, I left feeling inspired
- Good to take a step back and think
- Has given me lots of ideas to incorporate into groups. Figuring out what works by collaborating with the group

Any other comments about the training course

- Very interactive and well-paced
- It was great, thank you
- Peter is a great presenter, loved it. Hoping to get him to come visit our service
- Absolutely loved it, thank you
- Really appreciate the tips and tricks. Has been thought provoking and re-inspired me!
- Thanks, You are fabulous!
- Great experience
- More activities, less talking!
- Good use of activities to demonstrate content and keep people engaged- thank you!

