

Feedback Report for Assessing for Parenting Capacity- Hobart - 19th Oct 2017

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		19	
Length in days		1	
No. of completed evaluations		19	
Expectation?	Yes	17	89%
	Partly	2	11%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	19	100%
	Too Low	0	0%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
	Okay	3	15%
	4	4	21%
	Great	5	26%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
	Okay	3	15%
	4	2	11%
	Great	5	16%
Way the workshop was run - Poor	1	0	0%
	2	0	0%
	Okay	3	15%
	4	4	21%
	Great	5	26%
Handouts	Not enough	0	0%
	Ok	5	26%
	very useful	13	68%

Key outcomes

- 89% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 95% of participants reported the facilitator's attitude was *very good to great*.
- 95% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 89% of participants reported the way the course was run was *very good to great*
- 68% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

- Thought there would be more information on how to assess parenting capacity- not enough time I guess!

What topic/issue has been the most important for you?

- The psychology of behaviour and drawing this out
- Resources, understanding more about why I do what I do
- Assessing parenting capacity including specific techniques and communication styles
- Importance of asking descriptive questions rather than questions about feelings and why
- The effects of what, why and how questions and where they take the client, how the information may vary
- The observation, empathetic statements, gathering info, giving feedback
- Interview style of questioning, giving feedback, reporting style in court, emphasis on thinking, action but not feelings
- Having a clear structure to use
- Assessment process (language)
- Historical information, interviewing
- Interviewing
- All of it
- Impact language has on clients, resistance/willingness to engage relationship trust
- The different aspects of assessing parents capacity. The practical skills, such as looking at the sequencing and thinking, leaving feeling questions for later times. The information around appearing in court.
- Giving feedback, gathering information, interviewing
- Interviewing
- All of the information
- How to effectively acquire the information I need to gain the whole picture for my client

What topic/ issue has been the least important for you?

- Court appearances and report writing
- I enjoyed every aspect of this course/workshop
- The importance of digging down for information and not skimming over questions
- All will be very useful in my work
- I felt everything presented was relevant to my role
- Court appearances but will probably be useful in the future
- Court- questions that you may be asked in court

What impact will this training have on your work?

- Improved communication/questioning ability
- More structured assessment process
- I will use the content extensively in practice
- Reflect and alter questions asked
- Will be very useful, look forward to reading the manual
- More knowledge about working practically with parents
- More professional approach
- Use my interview time more effectively
- The importance of gathering historical information
- Thinking through what to ask and how to ask
- Learnt lots of valuable tips which I will work into my daily routine
- Now have more tools to make better informed assessments which will be more accurate and reflect client capacity and support needs
- I will be sharing this knowledge with my workmates and looking at what questions I ask parents and how I could better gather information
- Interviewing techniques, observation techniques
- It will be helpful I expect in my direct practice with clients
- Be able to help guide/support clients for better outcome

- It will keep me on track with my clients

Any other comments about the training course

- Very enjoyable, really interesting info
- Thank you
- Great opportunity to reflect on current practice
- Like the actions, outcome, empathy, capacity focus over emotional focus
- Fantastic facilitator
- Thankyou!
- Great facilitation, didn't just read off a PowerPoint. Real life examples and group specific. Respectful. Awesome
- Thank you for sharing your knowledge and insights, I have enjoyed all three sessions. Thank you
- I am really interested in learning more about working with male clients