

Feedback Report for Young people and group work – Blacktown 26-27th June (2 DAY) 2019

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		10	
Length in days		2	
No. of completed evaluations		10	
Expectation?	Yes	8	80%
	Partly	2	20%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	9	90%
	Too Low	1	10%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	0	0%
	Great	5	100%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	0	0%
	Great	5	100%
Way the workshop was run - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	1	10%
	Great	5	90%
Handouts	Not enough	0	0%
	Ok	5	50%
	very useful	5	50%

Key outcomes

- 80% of participants thought the workshop *achieved what they expected*.
- 90% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 50% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

- It covered most of what I know already

What topic/issue has been the most important for you?

- How to keep youth engaged
- Going back to basics. It's been good to understand process. Embedded learning.
- Everything
- The use of a combination of activities used in groupwork, to cover all interests.
- Creating opportunities for contribution, planning with additional strategies as backup
- Insight into working with other staff (as teachers) who might be coming from a different perspective.
- All very relevant and useful
- Dealing with difficult behaviour
- Different perspective on activities
- Process activities compassion

What topic/ issue has been the least important for you?

- Nil
- None- they all have relevance to my role
- NA
- All was important
- The games were least important, although useful.
- How to engage the group
- Nothing really

What impact will this training have on your work?

- New perspective and ways of working with youth
- It will refine my work and make it better
- I think everything about the workshop is very useful and I can use it in everyday life.
- More incorporation of multi-activities and being flexible with the group. Let the group lead you not the schools contexts required
- New ways to work with young people in youth council to gain future insight. Share new life with network
- Food for thought for future directions in my work. i.e. client groups/sectors
- Its given me many new approaches, strategies to work with young people
- This course has inspired me to believe in the individuals capacity to change. This course has given me strategies to deal with challenging behaviour.
- New ideas to activities
- I will use with young people

Any other comments about the training course

- Very worthwhile, thank you
- A separate workshop to teach workers how to navigate systems like police, education etc
- Thanks for the entertainment and insight
- The room was too stuffy for me
- Great, inspirational and practical. Things I will definitely use in my own practice.
- Peter was a great energy, very suitable for facilitating training. This was two days well spent.
- Would love to do an advanced course on groupwork
- Thanks for sharing your experience and care for young people, it engenders hope and dreams of possibilities.